

# Media Release

## STORM UPDATE

### For immediate release

### 14 May 2018

The Civic Centre in Kingston has reopened in a limited capacity following extensive flood damage.

A reduced Customer Service Team will be operating from the first floor and it is likely this will be in effect for at least another week.

Council staff respectfully ask members of the public to only come to the Civic Centre for urgent matters. All other enquiries can be made by phone on (03) 6211 8200, email to <u>kc@kingborough.tas.gov.au</u> or logged on our website contact form at <u>www.kingborough.tas.gov.au/contact</u>.

The Mayor of Kingborough, Cr Steve Wass said "Council's staff have been working around the clock to address urgent and unsafe areas, and will continue to focus on restoring roads, stormwater and facilities over the coming weeks. This has been an extreme event that has impacted heavily on public and private infrastructure. We expect it may take some time and thank the community for their support and patience while we address those areas."

Council is mindful of all residents and businesses dealing with the aftermath of the storm and subsequent flooding. There are resources to support residents and businesses requiring assistance, including the Tasmania State Emergency Service website at www.ses.tas.gov.au. Those with damaged property are advised to contact their insurers for advice and information.

Council has support available for those in difficult situations. "We have all been affected by the recent storm and our thoughts are with all those who are experiencing hardship," Cr Wass said, "Council has dedicated a member of staff to advise those who are struggling. They are available through our Customer Services Team by phone, on (03) 6211 8200."

Further updates will be posted on the Council's website and social media channels.

### ENDS

For more information please contact Sarah Wilcox, Media & Communications Officer for Kingborough Council on 0428 033085 or 6211 8265.

