This Strategic Plan updates the Kingborough Strategic Plan 2015-2025 following a review by Councillors, community members and staff. It provides the direction for the future delivery of services by Kingborough Council, which influence the quality of life for residents and businesses. The Council's commitment is to put the community at the heart of our priorities and decisions. The plan focuses on the unique elements of Kingborough and the challenges that it will face in the years to come.

The Plan is based upon three key priorities:

1. Encourage and support a safe, healthy and connected community;
2. Deliver quality infrastructure and services; and
3. Sustaining the natural environment whilst facilitating development for our future.

Each priority is supported by five strategic outcomes that describe what Council aims to achieve, and that are consistent with its vision.

Actions to achieve these outcomes will be developed and included in a Service Delivery Plan. Performance measures will be included in the Service Delivery Plan to enable Council to track its progress against each of the strategic outcomes. A summary of the key actions and projects organised for each year will be provided in Council's Annual Plan.

The Annual Report, which is presented at the Council's Annual General Meeting, will provide the update as to how the strategic outcomes have been achieved throughout the year.

Our community is at the heart of everything we do

To make Kingborough a great place to live

Accountability, respect, excellence and inclusiveness
1 **ENCOURAGE AND SUPPORT A SAFE, HEALTHY AND CONNECTED COMMUNITY.**

**Strategic Outcomes**

1.1 A Council that engages with and enables its community.

1.2 An inclusive community that has a strong sense of pride and local identity.

1.3 A resilient community with the capacity to flourish.

1.4 A Council that acknowledges the existence of a climate change and biodiversity emergency and has in place strategies to respond.

1.5 An active and healthy community, with vibrant, clean local areas that provide social, recreational and economic opportunities.

2 **DELIVER QUALITY INFRASTRUCTURE AND SERVICES.**

**Strategic Outcomes**

2.1 Service provision meets the current and future requirements of residents and visitors.

2.2 Infrastructure development and service delivery are underpinned by strategic planning to cater for the needs of a growing population.

2.3 Community facilities are safe, accessible and meet contemporary standards.

2.4 The organisation has a corporate culture that delivers quality customer service, encourages innovation and has high standards of accountability.

2.5 Council is a desirable place to work, attracting committed and engaged staff through progressive human resource practices and a positive work environment.

3 **SUSTAINING THE NATURAL ENVIRONMENT WHILST FACILITATING DEVELOPMENT FOR OUR FUTURE.**

**Strategic Outcomes**

3.1 A Council that values and prioritises its natural environment, whilst encouraging investment and economic growth.

3.2 A community that has a well-developed sense of natural and cultural heritage.

3.3 Council is able to demonstrate strong environmental stewardship and leadership.

3.4 Best practice land use planning systems are in place to manage the current and future impacts of development.

3.5 Management of environmental assets is based on professional advice and strategic planning.