

## Kingborough Council information

The health and safety of our community and staff is our number one priority as we plan and respond to the rapidly changing Coronavirus pandemic.

The Civic Centre is closed, however our staff continue to provide services and assistance to the public by phone and online.

- Telephone: (03) 6211 8200
- Website: [www.kingborough.tas.gov.au](http://www.kingborough.tas.gov.au)
- Email: [kc@kingborough.tas.gov.au](mailto:kc@kingborough.tas.gov.au)

**Keep up to date with changes by calling us or visiting us online at: [www.kingborough.tas.gov.au/coronavirus](http://www.kingborough.tas.gov.au/coronavirus)**

### Hardship Policy

Council has implemented an interim hardship policy for those who are experiencing financial hardship,

Visit [www.kingborough.tas.gov.au/hardship-applications](http://www.kingborough.tas.gov.au/hardship-applications) or call us on (03) 6211 8200.

### Supporting the Kingborough Community

Council has a range of programs and services to support our community through this time.

Visit our website to find out about Council initiatives, how you can keep connected and keep active during this challenging time.

Council's **KIND ACTS** program offers online and hard copy resources and activity packs for older residents, youth and support for home schooling.

More information can be found by calling (03) 6211 8170, visiting [www.kingborough.tas.gov.au/kind-acts](http://www.kingborough.tas.gov.au/kind-acts) or by following us on Facebook and Instagram @KingboroughTas.

**If you are in need and are not sure where to turn, give us a call on 6211 8200 or visit [www.kingborough.tas.gov.au/coronavirus](http://www.kingborough.tas.gov.au/coronavirus)**



# HELP STOP THE SPREAD OF CORONAVIRUS.

We'll keep you posted with any future updates.

For more information about **Coronavirus (COVID-19)** visit [health.gov.au](http://health.gov.au)

### UPDATED - 23 APRIL 2020

We are doing our best to keep everyone informed of the changes due to the coronavirus pandemic.

This leaflet contains a list of helpful organisations, information and contact numbers for community members.

Please stay safe, keep your distance from others and help to stop the spread.

**Kingborough**

Coronavirus  
(COVID-19)

HELP  
**STOP THE SPREAD**  
AND STAY HEALTHY



## Coronavirus information

### Tasmania

- **Tasmania Coronavirus Hotline: 1800 617 738 - for all queries including health, financial hardship and advice on other services.**
- Tasmanian Government Website: [www.coronavirus.tas.gov.au](http://www.coronavirus.tas.gov.au) - This website has a range of resources and information.
- Tasmanian Department of Health: [www.dhhs.tas.gov.au/publichealth](http://www.dhhs.tas.gov.au/publichealth)

### National

- National Coronavirus Helpline: 1800 020 080
- Australian Government website: [www.australia.gov.au](http://www.australia.gov.au)
- Australian Health website: [www.health.gov.au](http://www.health.gov.au)
- You can receive messages through WhatsApp on your phone. Search for [www.aus.gov.au/WhatsApp](http://www.aus.gov.au/WhatsApp) for more details.
- A Coronavirus App is available, visit [www.health.gov.au](http://www.health.gov.au) for information.

## Emergency Services

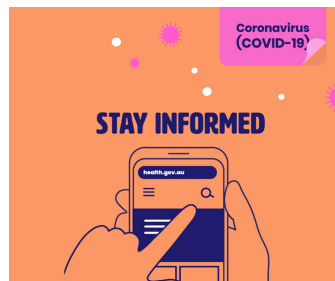
- Police, Fire, Ambulance in an emergency dial Triple Zero (000), TTY users dial 106
- For police non-emergencies phone the Police Assistance Line on 131 444, TTY users phone 133 677 and ask for 131 444
- Crime Stoppers on 1800 333 0000
- General enquires for Ambulance phone 1300 513 997 during business hours or 1800 008 008 after-hours
- General enquiries for Fire call (03) 6173 2740
- Listen to ABC News for updates and emergency information.

### TasALERT

TasALERT is an emergency warning and information system in an online platform.

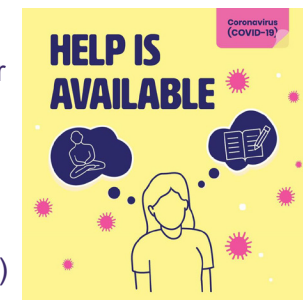
- [www.alert.tas.gov.au](http://www.alert.tas.gov.au)
- Facebook: @TasAlert

**If you are in need and are not sure where to turn, give us a call on 6211 8200 or visit [www.kingborough.tas.gov.au/coronavirus](http://www.kingborough.tas.gov.au/coronavirus)**



## Support

- All Social Services queries: 1800 617 738
- Mental Health Council Tasmania: 6224 9222 or [www.mhct.org](http://www.mhct.org)
- Hotline for older Australians: 1800 171 866
- Lifeline: 13 11 14 (24 hours, 7 days)
- Beyond Blue: 1300 224 636 (24 hours, 7 days)
- Kids Helpline: 1800 551 800 (24 hours, 7 days)
- Headspace: 1800 650 890



## Emergency food relief

Available From	Items Available	Available When
Kingborough Helping Hands 0449 110 895	Emergency hampers, vouchers (if available), pre-cooked meals (if available) upon request	On request. Delivery provided.
Salvation Army Doorways Program 3 Opal Dr, Blackmans Bay Gene (available Fridays) 0437 404 2264	Food hampers and frozen meals	Bookings through Gene (In the case of an emergency call Steve: 0458 959 820 or 6229 8058)
Kingston Neighbourhood House 24 Hawthorn Dr, Kingston 6229 4066	Bread, some grocery items and some frozen meals (or whatever is available)	Monday - Friday, 9am to 3pm Collect from centre
Kingborough Family Church 11 Glory Place, Huntingfield 6229 2196	Bread, grocery items, tin and packet items, fresh fruit and vegetables and toiletries. Emergency hampers available.	Thursday 12pm - 1.30pm Staff will collect your \$20 donation and deliver the food to your car. Please bring your own bags and boxes.
St Clements Anglican Church 100 Beach Rd, Kingston 6229 3906	Bread, grocery items, tin and packet items, fresh fruit and vegetables, frozen meals & toiletries	Call on Monday or Tuesday to arrange collection or delivery.
Kingborough Community Missions Elizabeth 0413 567 705	Frozen meals, fresh fruit and vegetables (when available)	Please call during business hours. Delivery available.