

## 15.0 General Business Zone

### 15.1 Zone Purpose

The purpose of the General Business Zone is:

- 15.1.1 To provide for business, retail, administrative, professional, community, and entertainment functions within Tasmania’s main suburban and rural centres.
- 15.1.2 To ensure that the type and scale of use and development does not compromise or distort the activity centre hierarchy.
- 15.1.3 To encourage activity at pedestrian levels with active frontages and shop windows offering interest and engagement to shoppers.
- 15.1.4 To encourage Residential and Visitor Accommodation use if it supports the viability of the activity centre and an active street frontage is maintained.

### 15.2 Use Table

Use Class	Qualification
<b>No Permit Required</b>	
Business and Professional Services	
Food Services	
General Retail and Hire	
Natural and Cultural Values Management	
Passive Recreation	
Residential	If for a home-based business.
Utilities	If for minor utilities.
<b>Permitted</b>	
Bulky Goods Sales	
Community Meeting and Entertainment	
Educational and Occasional Care	
Emergency Services	
Hotel Industry	
Pleasure Boat Facility	If for a boat ramp.

Use Class	Qualification
Research and Development	
Residential	If: (a) located above ground floor level (excluding pedestrian or vehicular access) or to the rear of a premises; and (b) not listed as No Permit Required.
Visitor Accommodation	If: (a) located above ground floor level (excluding pedestrian or vehicular access) or to the rear of a premises; and (b) not a camping and caravan park or overnight camping area.
<b>Discretionary</b>	
Custodial Facility	If for a remand centre.
Equipment and Machinery Sales and Hire	
Hospital Services	
Manufacturing and Processing	
Residential	If not listed as No Permit Required or Permitted.
Resource Processing	If for food or beverage production.
Service Industry	
Sports and Recreation	
Storage	
Tourist Operation	
Transport Depot and Distribution	If for: (a) a public transport facility; or (b) distribution of goods to or from land within the zone.
Utilities	If not listed as No Permit Required.
Vehicle Fuel Sales and Service	
Vehicle Parking	
Visitor Accommodation	If not listed as Permitted
<b>Prohibited</b>	
All other uses	

### 15.3 Use Standards

15.3.1 All uses

Objective:	That uses do not cause an unreasonable loss of amenity to residential zones.	
Acceptable Solutions		Performance Criteria
<p><b>A1</b></p> <p>Hours of operation of a use, excluding Emergency Services, Natural and Cultural Values Management, Passive Recreation, Residential, Utilities or Visitor Accommodation, on a site within 50m of a General Residential Zone or Inner Residential Zone, must be within the hours of:</p> <p>(a) 7.00am to 9.00pm Monday to Saturday; and</p> <p>(b) 8.00am to 9.00pm Sunday and public holidays.</p>	<p><b>P1</b></p> <p>Hours of operation of a use, excluding Emergency Services, Natural and Cultural Values Management, Passive Recreation, Residential, Utilities or Visitor Accommodation, on a site within 50m of a General Residential Zone or Inner Residential Zone, must not cause an unreasonable loss of amenity to the residential zones having regard to:</p> <p>(a) the timing, duration or extent of vehicle movements; and</p> <p>(b) noise, lighting or other emissions.</p>	
<p><b>A2</b></p> <p>External lighting for a use, excluding Natural and Cultural Values Management, Passive Recreation, Residential or Visitor Accommodation, on a site within 50m of a General Residential Zone or Inner Residential Zone, must:</p> <p>(a) not operate within the hours of 11.00pm to 6.00am, excluding any security lighting; and</p> <p>(b) if for security lighting, must be baffled so that direct light does not extend into the adjoining property in those zones.</p>	<p><b>P2</b></p> <p>External lighting for a use, excluding Natural and Cultural Values Management, Passive Recreation, Residential or Visitor Accommodation, on a site within 50m of a General Residential Zone or Inner Residential Zone, must not cause an unreasonable loss of amenity to the residential zones, having regard to:</p> <p>(a) the level of illumination and duration of lighting; and</p> <p>(b) the distance to habitable rooms of an adjacent dwelling.</p>	
<p><b>A3</b></p> <p>Commercial vehicle movements and the unloading and loading of commercial vehicles for a use, excluding Emergency Services, Residential or Visitor Accommodation, on a site within 50m of a General Residential Zone or Inner Residential Zone, must be within the hours of:</p> <p>(a) 7.00am to 9.00pm Monday to Saturday; and</p> <p>(b) 8.00am to 9.00pm Sunday and public holidays.</p>	<p><b>P3</b></p> <p>Commercial vehicle movements and the unloading and loading of commercial vehicles for a use, excluding Emergency Services, Residential or Visitor Accommodation, on a site within 50m of a General Residential Zone or Inner Residential Zone, must not cause an unreasonable loss of amenity to the residential zones, having regard to:</p> <p>(a) the time and duration of commercial vehicle movements;</p> <p>(b) the number and frequency of commercial vehicle movements;</p>	

	<ul style="list-style-type: none"> <li>(c) the size of commercial vehicles involved;</li> <li>(d) manoeuvring required by the commercial vehicles, including the amount of reversing and associated warning noise;</li> <li>(e) any noise mitigation measures between the vehicle movement areas and the residential zone; and</li> <li>(f) potential conflicts with other traffic.</li> </ul>
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15.3.2 Discretionary uses

Objective:	That uses listed as Discretionary do not compromise or distort the activity centre hierarchy.	
<b>Acceptable Solutions</b>		<b>Performance Criteria</b>
<p><b>A1</b></p> <p>No Acceptable Solution.</p>	<p><b>P1</b></p> <p>A use listed as Discretionary must:</p> <ul style="list-style-type: none"> <li>(a) not cause an unreasonable loss of amenity to properties in adjoining residential zones; and</li> <li>(b) be of an intensity that respects the character of the area.</li> </ul>	
<p><b>A2</b></p> <p>No Acceptable Solution.</p>	<p><b>P2</b></p> <p>A use listed as Discretionary must not compromise or distort the activity centre hierarchy, having regard to:</p> <ul style="list-style-type: none"> <li>(a) the characteristics of the site;</li> <li>(b) the need to encourage activity at pedestrian levels;</li> <li>(c) the size and scale of the proposed use;</li> <li>(d) the functions of the activity centre and the surrounding activity centres; and</li> <li>(e) the extent that the proposed use impacts on other activity centres.</li> </ul>	

15.3.3 Retail impact

Objective:	That retail uses do not compromise or distort the activity centre hierarchy.	
<b>Acceptable Solutions</b>	<b>Performance Criteria</b>	
<b>A1</b> The gross floor area for Bulky Goods Sales and General Retail and Hire uses must be not more than 3500m <sup>2</sup> per tenancy.	<b>P1</b> Bulky Goods Sales and General Retail and Hire uses must not compromise or distort the activity centre hierarchy, having regard to:  (a) the extent that the proposed use improves and broadens the commercial or retail choice with the area;  (b) the extent that the proposed use impacts on other activity centres; and  (c) any relevant local area objectives contained within the relevant Local Provisions Schedule.	

**15.4 Development Standards for Buildings and Works**

15.4.1 Building height

Objective:	That building height: (a) is compatible with the streetscape; and (b) does not cause an unreasonable loss of amenity to adjoining residential zones.	
<b>Acceptable Solutions</b>	<b>Performance Criteria</b>	
<b>A1</b> Building height must be not more than 12m.	<b>P1</b> Building height must be compatible with the streetscape and character of development existing on established properties in the area, having regard to:  (a) the topography of the site;  (b) the height, bulk and form of existing buildings on the site and adjacent properties;  (c) the bulk and form of existing buildings;  (d) the apparent height when viewed from the adjoining road and public places; and  (e) any overshadowing of public places.	

<p><b>A2</b></p> <p>Building height:</p> <p>(a) within 10m of a General Residential Zone must not be more than 8.5m; or</p> <p>(b) within 10m of an Inner Residential Zone must not be more than 9.5m.</p>	<p><b>P2</b></p> <p>Building height within 10m of a General Residential Zone or Inner Residential Zone must be consistent with building height on the adjoining properties and not cause an unreasonable loss of residential amenity, having regard to:</p> <p>(a) overshadowing and reduction in sunlight to habitable rooms and private open space of dwellings;</p> <p>(b) overlooking and reduction of privacy to adjoining properties; or</p> <p>(c) visual impacts caused by the apparent scale, bulk or proportions of the building when viewed from the adjoining property.</p>
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15.4.2 Setbacks

<p>Objective:</p>	<p>That building setback:</p> <p>(a) is compatible with the streetscape;</p> <p>(b) does not cause an unreasonable loss of residential amenity to adjoining residential zones; and</p> <p>(c) minimises opportunities for crime and anti-social behaviour through setback of buildings.</p>
<p><b>Acceptable Solutions</b></p>	<p><b>Performance Criteria</b></p>
<p><b>A1</b></p> <p>Buildings must be:</p> <p>(a) built to the frontage at ground level; or</p> <p>(b) have a setback of not more or less than the maximum and minimum setbacks of the buildings on adjoining properties.</p>	<p><b>P1</b></p> <p>Buildings must have a setback from a frontage that is compatible with the streetscape and minimises opportunities for crime and anti-social behaviour, having regard to:</p> <p>(a) providing small variations in building alignment to break up long façades;</p> <p>(b) providing variations in building alignment appropriate to provide a forecourt or space for public use, such as outdoor dining or landscaping;</p> <p>(c) the avoidance of concealment spaces;</p> <p>(d) the ability to achieve passive surveillance; and</p> <p>(e) the availability of lighting.</p>

<p><b>A2</b></p> <p>Building must have a setback from an adjoining property within a General Residential Zone or Inner Residential Zone of not less than:</p> <p>(a) 5m; or</p> <p>(b) half the wall height of the building,</p> <p>whichever is the greater.</p>	<p><b>P2</b></p> <p>Buildings must be sited to not cause an unreasonable loss of residential amenity to adjoining properties within a General Residential Zone or Inner Residential Zone, having regard to:</p> <p>(a) overshadowing and reduction in sunlight to habitable rooms and private open space of dwellings;</p> <p>(b) overlooking and reduction of privacy to the adjoining property; or</p> <p>(c) visual impacts caused by the apparent scale, bulk or proportions of the building when viewed from the adjoining property.</p>
<p><b>A3</b></p> <p>Air extraction, pumping, refrigeration systems or compressors must be separated a distance of not less than 10m from a General Residential Zone or Inner Residential Zone.<sup>1</sup></p>	<p><b>P3</b></p> <p>Air conditioning, air extraction, pumping, heating or refrigeration systems or compressors within 10m of a General Residential Zone or Inner Residential Zone, must be designed, located, baffled or insulated to not cause an unreasonable loss of amenity to the adjoining residential zones, having regard to:</p> <p>(a) the characteristics and frequency of emissions generated;</p> <p>(b) the nature of the proposed use;</p> <p>(c) the topography of the site and location of the sensitive use; and</p> <p>(d) any proposed mitigation measures.</p>

<sup>1</sup> An exemption applies for air conditioners and heat pumps in this zone – see Table 4.6

15.4.3 Design

Objective:	That building façades promote and maintain high levels of pedestrian interaction, amenity, and safety and are compatible with the streetscape.	
<b>Acceptable Solutions</b>		<b>Performance Criteria</b>
<p><b>A1</b></p> <p>New buildings must be designed to satisfy all of the following:</p> <ul style="list-style-type: none"> <li>(a) mechanical plant and other service infrastructure, such as heat pumps, air conditioning units, switchboards, hot water units and the like, must be screened from the street and other public places;</li> <li>(b) roof-top mechanical plant and service infrastructure, including lift structures, must be contained within the roof;</li> <li>(c) not include security shutters or grilles over windows or doors on a façade facing the frontage or other public places; and</li> <li>(d) provide external lighting to illuminate external vehicle parking areas and pathways.</li> </ul>	<p><b>P1</b></p> <p>New buildings must be designed to be compatible with the streetscape, having regard to:</p> <ul style="list-style-type: none"> <li>(a) minimising the visual impact of mechanical plant and other service infrastructure, such as heat pumps, air conditioning units, switchboards, hot water units and the like, when viewed from the street or other public places;</li> <li>(b) minimising the visual impact of security shutters or grilles and roof-top service infrastructure, including lift structures; and</li> <li>(c) providing suitable lighting to vehicle parking areas and pathways for the safety and security of users.</li> </ul>	
<p><b>A2</b></p> <p>New buildings or alterations to an existing façade must be designed to satisfy all of the following:</p> <ul style="list-style-type: none"> <li>(a) provide a pedestrian entrance to the building that is visible from the road or publicly accessible areas of the site;</li> <li>(b) if for a ground floor level façade facing a frontage: <ul style="list-style-type: none"> <li>(i) have not less than 40% of the total surface area consisting of windows or doorways; or</li> <li>(ii) not reduce the surface area of windows or doorways of an existing building, if the surface area is already less than 40%;</li> </ul> </li> <li>(c) if for a ground floor level façade facing a frontage must: <ul style="list-style-type: none"> <li>(i) not include a single length of blank wall greater than 30% of the length of façade on that frontage; or</li> <li>(ii) not increase the length of an existing</li> </ul> </li> </ul>	<p><b>P2</b></p> <p>New buildings or alterations to an existing façade must be designed to be compatible with the streetscape, having regard to:</p> <ul style="list-style-type: none"> <li>(a) how the main pedestrian access to the building addresses the street or other public places;</li> <li>(b) windows on the façade facing the frontage for visual interest and passive surveillance of public spaces;</li> <li>(c) architectural detail or public art on large expanses of blank walls on the façade facing the frontage and other public spaces so as to contribute positively to the streetscape and public spaces;</li> <li>(d) installing security shutters or grilles over windows or doors on a façade facing the frontage or other public spaces only if essential for the security of the premises and any other alternatives are not practical; and</li> <li>(e) the need for provision of awnings over a public footpath.</li> </ul>	

<p>blank wall, if already greater than 30% of the length of the façade on that frontage; and</p> <p>(d) provide awnings over a public footpath if existing on the site or on adjoining properties.</p>	
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15.4.4 Fencing

Objective:	That fencing : (a) is compatible with the streetscape; and (b) does not cause an unreasonable loss of residential amenity to adjoining residential zones.	
<b>Acceptable Solutions</b>		<b>Performance Criteria</b>
<b>A1</b> No Acceptable Solution. <sup>2</sup>	<b>P1</b> A fence (including a free-standing wall) within 4.5m of a frontage must contribute positively to the streetscape, having regard to:  (a) its height, design, location and extent; (b) its degree of transparency; and (c) the proposed materials and construction.	
<b>A2</b> Common boundary fences with a property in a General Residential Zone or Inner Residential Zone, if not within 4.5m of a frontage, must:  (a) have a height above existing ground level of not more than 2.1m; and (b) not contain barbed wire. <sup>2</sup>	<b>P2</b> Common boundary fences with a property in a General Residential Zone or Inner Residential Zone, if not within 4.5m of a frontage, must not cause an unreasonable loss of residential amenity, having regard to:  (a) their height, design, location and extent; and (b) the proposed materials and construction.	

15.4.5 Outdoor storage areas

Objective:	That outdoor storage areas for non-residential use do not detract from the appearance of the site or surrounding area.	
<b>Acceptable Solutions</b>		<b>Performance Criteria</b>
<b>A1</b> Outdoor storage areas, excluding for the display of goods for sale, must not be visible from any road or	<b>P1</b> Outdoor storage areas, excluding for the display of goods for sale, must be located, treated or screened	

<sup>2</sup> An exemption applies for fences in this zone – see Table 4.6.

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public open space adjoining the site.	to not cause an unreasonable loss of visual amenity.
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15.4.6 Dwellings

Objective:	To provide adequate and useable private open space and storage for the needs of residents.	
<b>Acceptable Solutions</b>		<b>Performance Criteria</b>
<b>A1</b>	A dwelling must have private open space that is not less than: (a) 24m <sup>2</sup> with a minimum horizontal dimension of not less than 4m; or (b) 8m <sup>2</sup> with a minimum dimension of not less than 1.5m, if the dwelling is located wholly above ground floor level.	<b>P1</b> A dwelling must be provided with sufficient private open space that includes an area capable of serving as an extension of the dwelling for outdoor relaxation, dining and entertainment.
<b>A2</b>	Each dwelling must be provided with a dedicated and secure storage space of no less than 6m <sup>3</sup> .	<b>P2</b> Each dwelling must be provided with adequate storage space.

## 15.5 Development Standards for Subdivision

15.5.1 Lot design

Objective:	That each lot: (a) has an area and dimensions appropriate for use and development in the zone; and (b) is provided with appropriate frontage to a road.	
<b>Acceptable Solutions</b>		<b>Performance Criteria</b>
<b>A1</b>	Each lot, or a lot proposed in a plan of subdivision, must: (a) have an area of not less than 100m <sup>2</sup> and existing buildings are consistent with the setback required by clause 15.4.2 A1 and A2; (b) be required for public use by the Crown, a council or a State authority; (c) be required for the provision of Utilities; or (d) be for the consolidation of a lot with another lot provided each lot is within the same zone.	<b>P1</b> Each lot, or a lot proposed in a plan of subdivision, must have sufficient useable area and dimensions suitable for its intended use, having regard to: (a) the relevant requirements for development of buildings on the lot; (b) existing buildings and the location of intended buildings on the lot; (c) the topography of the site; and (d) the pattern of development existing on established properties in the area.
<b>A2</b>	Each lot, or a lot proposed in a plan of subdivision, must have a frontage, or legal connection to a road by a right of carriageway, of not less than 3.6m.	<b>P2</b> Each lot, or a lot proposed in a plan of subdivision, must be provided with a frontage or legal connection to a road by a right of carriageway, that is sufficient for the intended use, having regard to:

	<ul style="list-style-type: none"> <li>(a) the number of other lots which have the land subject to the right of carriageway as their sole or principal means of access;</li> <li>(b) the topography of the site;</li> <li>(c) the functionality and useability of the frontage ;</li> <li>(d) the anticipated nature of vehicles likely to access the site;</li> <li>(e) the ability to manoeuvre vehicles on the site;</li> <li>(f) the ability for emergency services to access the site; and</li> <li>(g) the pattern of development existing on established properties in the area.</li> </ul>
<p><b>A3</b></p> <p>Each lot, or a lot proposed in a plan of subdivision, must be provided with a vehicular access from the boundary of the lot to a road in accordance with the requirements of the road authority.</p>	<p><b>P3</b></p> <p>Each lot, or a lot proposed in a plan of subdivision, must be provided with reasonable vehicular access to a boundary of a lot or building area on the lot, if any, having regard to:</p> <ul style="list-style-type: none"> <li>(a) the topography of the site;</li> <li>(b) the distance between the lot or building area and the carriageway;</li> <li>(c) the nature of the road and the traffic, including pedestrians; and</li> <li>(d) the pattern of development existing on established properties in the area.</li> </ul>

15.5.2 Services

Objective:	That the subdivision of land provides services for the future use and development of the land.
<b>Acceptable Solutions</b>	<b>Performance Criteria</b>
<p><b>A1</b></p> <p>Each lot, or a lot proposed in a plan of subdivision, excluding for public open space, a riparian or littoral reserve or Utilities, must have a connection to a full water supply service.</p>	<p><b>P1</b></p> <p>A lot, or a lot proposed in a plan of subdivision, excluding for public open space, a riparian or littoral reserve or Utilities, must have a connection to a limited water supply service, having regard to:</p> <ul style="list-style-type: none"> <li>(a) flow rates;</li> <li>(b) the quality of potable water;</li> <li>(c) any existing or proposed infrastructure to provide the water service and its location;</li> <li>(d) the topography of the site; and</li> <li>(e) any advice from a regulated entity.</li> </ul>

<p><b>A2</b></p> <p>Each lot, or a lot proposed in a plan of subdivision, excluding for public open space, a riparian or littoral reserve or Utilities, must have connection to a reticulated sewerage system.</p>	<p><b>P2</b></p> <p>No Performance Criterion.</p>
<p><b>A3</b></p> <p>Each lot, or a lot proposed in a plan of subdivision, excluding for public open space, a riparian or littoral reserve or Utilities, must be capable of connecting to a public stormwater system.</p>	<p><b>P3</b></p> <p>Each lot, or a lot proposed in a plan of subdivision, excluding for public open space, a riparian or littoral reserve or Utilities, must be capable of accommodating an on-site stormwater management system adequate for the future use and development of the land, having regard to:</p> <ul style="list-style-type: none"> <li>(a) the size of the lot;</li> <li>(b) topography of the site;</li> <li>(c) soil conditions;</li> <li>(d) any existing buildings on the site;</li> <li>(e) any area of the site covered by impervious surfaces; and</li> <li>(f) any watercourse on the land.</li> </ul>